# **MACHINE REMOTE MAINTENANCE**

## RAS& M2Me

## MAINTENANCE Without Travelling

M2Me solution is dedicated to remotely maintain and control any type of industrial devices (PLC, HMI, Drive, ...).

Using M2Me you can from your PC, your tablet or your smartphone be «teleported» in real time and safely onto the remote site you want to monitor or maintain.

### **RAS Machine Access Box**

- Simple configuration (Wizard)
- Ultra-secure connection
- MultiWAN (Ethernet, 4G/3G+, Wi-Fi)
- Wi-Fi (Access point and client)
- Data logger & alarms (SMS, E-mail, e\*message)
- Connection from a tablet, a PC, a smartphone
- Tracking (GPS)
- Compatible with Schneider, Siemens, Rockwell, OMRON, Mitsubishi, ABB,...
- 5 years warranty



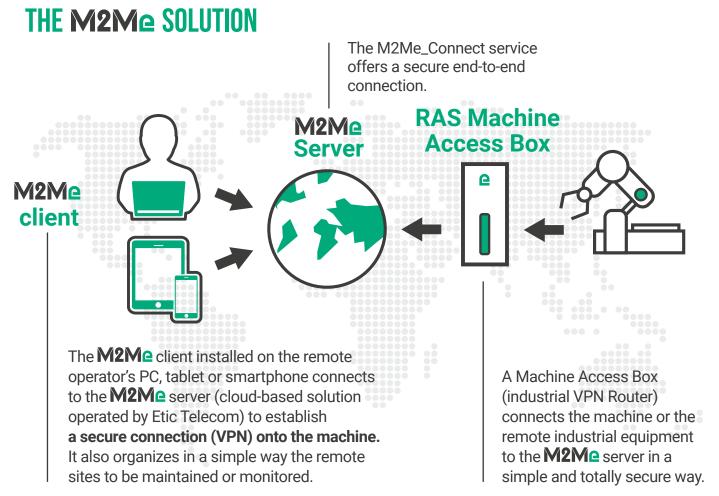
DOC\_MPR\_RAS\_Data sheet\_C (latest update 01/15/2019)



Since 1985, Etic Telecom designs and markets products and solutions to interconnect machines and industrial systems.

We are present in the market for water, energy, transportation, urban infrastructure and industry 4.0.

## RAS & M2Me



## **ADVANTAGES**



### Simplicity of implementation

RAS is delivered together with a Wizard.

### Plant network integrity

The RAS establishes an outgoing VPN connection that does not require any modification of the existing plant network (firewall, proxy, ...).



### A non-intrusive solution

The M2Me technology guarantees that the operator can only connect to the machine network and in no case to the other equipment of the industrial site.



### A secure solution

M2Me relies on VPN technology and implements authentication to the M2Me server by certificates for the remote user and the RAS.



### Management of access rights

The RAS allows a personalized management of access rights allowing an operator to connect to all or part of the equipment.



### $3/4^{(3)}_{G}$ Wireless solution for isolated sites

Some RAS have a 3G + or 4G connection to establish an Internet link through a cellular network.



### Wireless access to industrial equipment

Some machines may be difficult to access in the factory. The optional RAS Wi-Fi hotspot allows you to remotely configure the Machine Access Box from a PC or a tablet.



#### Wireless Internet access via Wi-Fi

The RAS optionally has a Wi-Fi client that allows access to the Internet via a Wi-Fi access point of the industrial site or by using its smartphone in connection-sharing mode.



#### Solution compatible with alarms sending and data logger

The Alert & Display option allows the raising of alarms and its transmission (CSV files). The alerted manager can then visualize Web pages or take the hand (VPN) on the PLC or the HMI of the machine.



### A sustainable solution

The RAS is an industrial device with 5 years warranty.



## RAS & M2Me

## **SELECTION GUIDE**

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RAS-	E-100	EW-100	C-100	E-400	E-220	EW-400	EW-220	EC-400	EC-220	ECW-400	ECW-220	M156E
WAN: Ethernet	1	1		1	1	1	1	1	1	1	1	
WAN: cellular (-HG: 3G+, -LE: 4G)			1					1	1	1	1	
WAN: PSTN												1
Wi-Fi: 2,4-5 GHz (Access point and client)		1				1	1			1	1	
LAN: Ethernet 10-100 Mb/s	1	1	1	4	2	4	2	4	2	4	2	
LAN: Ethernet 10 Mb/s												1
Serial link RS232 / RS485					~		~		~		~	
USB link (PLC connection, data logging)				1	1	1	1	1	1	1	1	
GPS Option (avec ANT405)				$\checkmark$	~	~	$\checkmark$	~	~	~	~	
2 power inputs				$\checkmark$	~	~	$\checkmark$	~	~	~	~	
2 SIM readers								~	~	~	~	

## **ACCESSORIES**

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	800 B	т			

	ANT305	ANT310	ANT320	ANT217	ANT311	ANT219	ANT405
Туре	Panel Mount	Roof	Magnet	Panel Mount	Roof	Magnet	Magnet
Network	2G - 3G - 4G	2G – 3G – 4G	2G – 3G – 4G	Wi-Fi (2.4 and 5 GHz)	Wi-Fi (2.4 and 5 GHz)	Wi-Fi (2.4 and 5 GHz)	GPS (1.57 GHz)
Connector	Male SMA	Male SMA	Male SMA	Male RP SMA	Male RP SMA	Male RP SMA	USB
Cable	-	5m	3m	-	2,5m	1m	3m
Dimensions	H = 160mm	H = 82mm Ø = 48mm	H = 72mm Ø = 31mm	H = 90mm	H = 23mm Ø = 80mm	H = 220mm Ø = 60mm	H = 15mm Ø = 38mm
5m coavial extension: CO-LL6-SE-SM-500							

## RAS & M2Me

## **TECHNICAL CHARACTERISTICS**

	GENERAL CHARACTERISTICS	
Dimensions	• RAS-X-100: 120x37x88mm (h,l,d) • RAS-E: 135x47x115mm (h,l,d) • RAS-M: 130x38x110mm (h,l,d)	Ro
Weight	Between 500g and 650g depending on model (without packaging)	
Power	<ul> <li>RAS-X-100: Nominal 12 - 24 VDC (min 10 - max 30)</li> <li>RAS-E: Nominal 12 - 48 VDC (min 10 - max 60)</li> <li>RAS-M: Nominal 12 - 48 VDC (min 10 - max 60)</li> <li>Phoenix connector 2 points</li> </ul>	As
Consumption	RAS-E or RAS-M: 2W     RAS-EC et RAS-EW: 5W, RAS-ECW: 8W	DN
Temperature	• Storage: -40 °C - +85 °C • Operation: -20 °C - +70 °C • Humidity 5 to 95%	Ma
EMC	Immunity (EN 61000-6-2) • EN61000-4-2: Electrostatic discharge (ESD) • EN61000-4-3: RF radiated • EN61000-4-4: EFT/Burst • EN61000-4-5: Surge • EN61000-4-6: RF Conducted • EN61000-4-8: Magnetic field Emission (EN 61000-6-4) • EN 55022: Radiated and Conducted emission FCC: RAS-X-100: FCC PART 15	Co VP Fir
Electrical Safety	IEC-EN 62368-1 RAS-X-100: CB FR-704843 (for US market)	Int
Hazardous substances	Directive 2002/95/CE (RoHS)     REACH	Ala
Casing	Metallic IP20 (RAS-E, RAS-M) or IP31 (RAS-X-100) with DINRail mounting	
	WAN NETWORK	Re
Ethernet	• RJ45 • Auto: 10/100 full & half MDI/MDI-X	Us
4G/3G+	<ul> <li>4G LTE Europe, China</li> <li>3G+ HSPA "world wide"</li> <li>Max. data rate 4G: UL @ 50 Mbps and DL @ 100Mbps</li> </ul>	Ala
	<ul> <li>Max. data rate 3G+: UL @ 5,7 Mbps and DL @ 21 Mbps</li> <li>Max. data rate 2G: UL @ 237 Kbps and DL @ 237 Kbps</li> <li>Antenna connector Female SMA</li> <li>Certified antennas: see selection guide</li> </ul>	Se
Wi-Fi	Client 2.4 and 5 GHz     802.11 a/b/g/n     Antenna connector Female RP-SMA	Re
PSTN network	Certified antennas: see selection guide     Modem RTC V90 consistent with CE     Autoadaptable all countries	Со
	LAN NETWORK	Ма
Ethernet	RJ45, 1 up to 4 ports depending on model	
	Auto: 10/100 full & half MDI/MDI-X	
RS232/RS485	<ul> <li>9600 up to 115200bps 10 or 11 bits</li> <li>RAW TCP server, TCP client &amp; UDP gateway</li> <li>ModBus master or slave gateway</li> <li>Unitelway gateway for master PLC</li> </ul>	M2
	• RS232: RJ45	M2
	RS485: 2 points phoenix connector	

	ROUTING / IP@ / MANAGEMENT
Routing IP	<ul> <li>Routing tables</li> <li>Static routes</li> <li>RIP or OSPF</li> <li>Address translation (DNAT, SNAT and NAT 1:1)</li> </ul>
Assigning IP@	WAN interface: DHCP client or fixed IP     LAN interface: DHCP server
DNS	<ul> <li>WAN interface: compatible with DYNDNS, No-IP or ETIC DNS</li> <li>LAN interface: relay &amp; DNS server</li> </ul>
Management	MIB 2 and Traps SNMP
Configuration	Web Server
	SECURITY
VPN tunnel	<ul> <li>OpenVPN (TLS/SSL), IPSEC, L2TP/IPSEC, PPTP</li> <li>Shared Key or X.509 Certificate</li> <li>Encryption 3DES &amp; AES 128-192-256</li> <li>Authentication: MD5 &amp; SHA-1</li> <li>Up to 10 VPN tunnels (mix OpenVPN and IPSEC allowed)</li> </ul>
Firewall	<ul> <li>Stafeful packet inspection (SPI: 50 rules)</li> <li>Filtering IP@ and Ports</li> </ul>
Internal report	<ul> <li>Timestamped</li> <li>Events: connection, restart, alarms</li> </ul>
Alarms	<ul> <li>Digital input: email, SMS, SNMP trap</li> <li>Digital output: Power supply failure, user connection,</li> </ul>
Redondancy	VRRP protocol RFC 3768
	M2ME SOLUTION
Users	Up to 100 remote users
Alarms	RAS Compatible with «Collect & Alert» solution
Security	<ul> <li>Access to the RAS by Login &amp; Password &amp; Certificate (optionnal) and optional certificate</li> <li>Single RAS product key required for the remote user</li> <li>Customizable LAN machine network access rights</li> </ul>
Redondancy	Multi WAN for backup on specific models
Communication	<ul> <li>Secured Connection onto the M2Me_Connect service</li> <li>OpenVPN</li> </ul>
Management	<ul> <li>Saving a configuration</li> <li>Recording on USB flash drive, SD card or internal memory</li> <li>Reset product to return to factory configuration</li> <li>Option managed from the client area of the WEB site</li> </ul>
M2Me Client	<ul> <li>PC: All OS versions up to W10</li> <li>Smartphone and tablet PC: Android and iOS</li> </ul>
M2Me_Connect	VPN Tunnel Secure Interconnection Service
RAS Manager	RAS fleet centralised management (optional)



+33 (0)4 76 04 20 00 contact@etictelecom.com www.etictelecom.com

