

PRIVACY POLICY

Etic Telecom has been providing industrial networking products and solutions for demanding industrial applications since 1985. The company focuses on two domains: remote networking and machine remote maintenance.

This privacy policy explains how we use any personal information we collect about you when you use this website or when you get in touch with us for commercial purposes.

1 WHAT INFORMATION DO WE COLLECT ABOUT YOU?

We collect information about you when you register with us to get access to product information (our web site, virtual stand promoting our products, direct phone contact) or when you place an order for products or services.

We collect information about you when you voluntarily complete customer surveys.

We collect information about you when you claim for customer support.

We collect information about you when you voluntarily download from Apple Store or Google Play Store our [M2Me application](#).

In any case, information collected are: company name, your name and position, your web site, your e-mail, your phone number.

In no case your personal information will be transferred to any third parties.

In no case personal information contained in your phone or tablet is collected during the download process of the application from Apple Store or Google Play.

2 HOW WILL WE USE THE INFORMATION ABOUT YOU?

We collect information about you to process your order and, if you agree, to email you about other products and services we think may be of interest to you.

3 MARKETING

We would like to send you e-mailing about products and services of ours which may be of interest to you.

You have the right at any time to stop us from contacting you for marketing purposes.

If you no longer wish to be contacted by Etic Telecom, please contact us as set forth in 6.

4 ACCESS TO YOUR INFORMATION AND CORRECTION

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please e-mail or write to us as set forth in 6.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think inaccurate.

5 CHANGES TO OUR PRIVACY POLICY

We keep our privacy policy under regular review and we will place any update on our Web site @ www.etictelecom.com

6 HOW TO CONTACT US

Please contact us if you have any question about our privacy policy or information we hold about you:

By e-mail at contact@etictelecom.com

By post at: Etic Telecom, 13 Chemin du vieux Chêne 38240 Meylan - France